



1. QUALITY POLICY STATEMENT

The Namibian Agronomic Board (NAB) is governed by the Agronomic Industry Act, Act No. 20 of 1992 and is mandated to promote the agronomic industry and to facilitate the production, processing, storage, and marketing of controlled products in Namibia. The NAB is committed to the establishment and maintenance of a Total Quality Management System (TQMS) within the organisation to ensure that it becomes a world class regulator of a vibrant, diversified and sustainable crop industry. The NAB shall further be committed to ensure that this policy is communicated, understood, accepted, implemented and maintained throughout the organisation and its interested parties.

It is thus our policy to:

- Uphold open and honest communication, conduct ourselves in a trustworthy manner as well as ensuring that our actions match our values and principles on a day to day basis.
- Pride ourselves in being good stewards of all the resources that we have been entrusted with.
- We assume full ownership and responsibility of all our actions and always behave in an open, transparent manner towards our internal and external interested parties.
- Stay abreast with the latest developments in our field and are continuously on the outlook to making positive contributions to our vibrant industry. We employ state of the art marketing mechanisms and effectively serve the interest of our interested parties.
- Conduct comprehensive industry consultation. In our regulatory and advisory role, we have a deep belief that cooperation and integration will greatly strengthen interested parties' relationship and bring benefits to all. We shall embark on a wide-ranging consultative process to broadly take note of industry's needs in what we are assigned to do.

Top management of the NAB commits itself to implement this policy by:

- Developing, implementing and maintaining TQMS certified against ISO 9001 standard
- Providing all required resources necessary to implement and maintain the TQMS
- Continuously reviewing and measuring performance of quality objectives
- Performing internal audits and management reviews
- Complying with statutory and regulatory requirements of all interested parties, identifying hazards and minimise risks, as well as provide a safe working environment.
- Managing and controlling externally provided products and services by selecting and evaluating suppliers of goods and services through establishing an approved suppliers list
- Committing to continual improvement within the scope of all products, services, processes and systems within the organisation.

2. Policy Commitment

I, Dr Fidelis Nyambe Mwazi (PhD), as the Chief Executive Officer, on behalf of the NAB management and staff hereby commit to avail all necessary resources within my powers for the successful implementation of this policy in conformance to ISO 9001 standard requirements towards becoming a world class regulator of a vibrant, diversified and sustainable crop industry.

Dr Fidelis Nyambe Mwazi (PhD)
Chief Executive Officer

