

1. IMPARTIALITY POLICY STATEMENT

The Namibian Agronomic Board (NAB) is governed by the Agronomic Industry Act No. 20 of 1992 with the mandate to promote the agronomic industry and to facilitate the production, processing, storage, and marketing of controlled products in Namibia.

Inspection services are needed to facilitate the production, processing, storage, and marketing of controlled agronomic and horticultural products, hence the establishment of a fully-fledged inspection body.

The NAB set itself a vision to become a world-class regulator of a vibrant, diversified, and sustainable crop industry. To achieve this vision, NAB commits itself to implement ISO/IEC 17020:2012 Standard - Conformity assessment - Requirements for the operation of various types of bodies performing inspections as a basis on which inspection activities are carried out.

Additionally, NAB shall seek accreditation of its inspection quality system by a recognized accreditation body to demonstrate that inspection services are carried out in a competent, impartial, and consistent manner. Therefore, NAB's top management established this impartiality policy statement as its commitment to:

- a. Identify issues that can pose a risk to impartiality, evaluate them and mitigate their impact on an ongoing basis;
- b. Ensure that all persons involved in inspection activities are competent on the basis of educational background, knowledge and/or skills, technical training, or experience;
- c. Establish procedures to enable inspections to be conducted in a consistent and impartial manner;
- d. Ensure that inspection results or reports are reviewed for completeness and adequacy;
- e. Handle inspection information in a confidential manner;
- f. Establish a transparent process of handling complaints and appeals; and
- g. Commit resources to ensure that inspection activities are carried out in conformance with the requirement of ISO/IEC 17020:2012 Standard.

This policy shall be communicated to all personnel involved in all inspection activities. The policy shall also be availed to interested parties upon request or through the NAB website.

2. POLICY COMMITMENT

I, **Dr. Fidelis N. Mwazi (PhD)**, as the **Chief Executive Officer**, on behalf of the NAB management and staff hereby commit to avail all necessary resources within my powers for the successful implementation of this policy in conformance to ISO/IEC 17020:2012 Standard, as we strive towards becoming a world-class regulator of a vibrant, diversified and sustainable crop industry.

3. SIGNATURE:

