


DOC/TQM/01		QUALITY POLICY		 NAMIBIAN AGRONOMIC BOARD	
Effective date	11 November 2020	Compiled by: TQM	Approved by: CEO	Revision no.	03

1. QUALITY POLICY STATEMENT

The Namibian Agronomic Board (NAB), mandated by the Agronomic Industry Act (Act No. 20 of 1992), is committed to being a globally recognised regulator of a sustainable, agile, and innovative agronomy and horticulture sector. We demonstrate this commitment through the establishment, implementation, and continual improvement of a Quality Management System (QMS) aligned with the ISO 9001:2015 standard.

This policy supports our strategic direction as outlined in the NAB Integrated Strategic Business Plan (ISBP) 2025 – 2030 and ensures consistent delivery of services that meet stakeholder needs, regulatory obligations, and the principles of good governance.

Our Commitments:

- Customer Focus: We are committed to consistently meeting and exceeding the expectations of our stakeholders by delivering responsive, transparent, and high-quality regulatory and facilitation services.
- Leadership and Accountability: NAB leadership will drive quality by aligning QMS objectives with strategic goals, providing direction, and ensuring the effective allocation of resources.
- Process Approach: We apply a process-based approach that ensures efficiency, traceability, and alignment of all functions with our strategic outcomes.
- Engagement of People: We promote a culture of inclusivity, collaboration, and continuous learning to empower staff at all levels.
- Improvement: We continually assess and improve our systems, services, and performance based on risk-based thinking, innovation, and feedback.
- Evidence-based Decision Making: We make informed decisions based on analysis of reliable data and performance trends.
- Relationship Management: We foster mutually beneficial relationships with stakeholders, including customers, suppliers, and partners, to enhance value delivery.

Quality Objectives:

To realise this policy, NAB commits to setting and monitoring measurable quality objectives focused on:

- Enhancing organisational performance and compliance
- Strengthening stakeholder engagement and satisfaction
- Improving operational processes and service delivery
- Promoting sustainable practices across the value chain

These objectives are reviewed annually as part of our management review process.

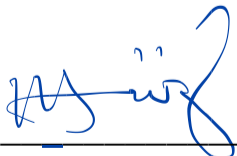
Implementation & Governance:

NAB's top management shall:

- Ensure the QMS is effectively implemented, maintained, and certified
- Provide the resources and training necessary for successful execution
- Conduct regular internal audits and management reviews
- Comply with all relevant statutory, regulatory, and contractual requirements

2. ENDORSEMENT

I, **Dr. Fidelis Nyambe Mwazi (PhD)**, as the **Chief Executive Officer**, hereby endorse this Quality Policy and commit to its implementation in alignment with ISO 9001:2015 and NAB's strategic priorities.

3. SIGNATURE: 

Dr. Fidelis N. Mwazi (PhD)
CHIEF EXECUTIVE OFFICER

DATE: 30 June 2025